

APPLE

At the Forefront of the **Embedded Finance Revolution**

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Apple is all-in on embedded finance

Apple is fully committed to the concept of embedded finance, which involves integrating financial products and services into its existing ecosystem of hardware, software, and services.

A dual focus on co-creation and building in-house

Apple is focusing on collaborating with financial partners, procuring licences, and building in-house capabilities to create and offer innovative financial products to its customers.

A relentless focus on enhancing high-margin services revenue

Apple is intensely committed to improving the revenue generated by high-margin services such as Apple Pay, Apple Pay Later, and Apple High-Yield Savings to reduce its dependence on hardware sales.

Leveraging the walled-garden approach in finance

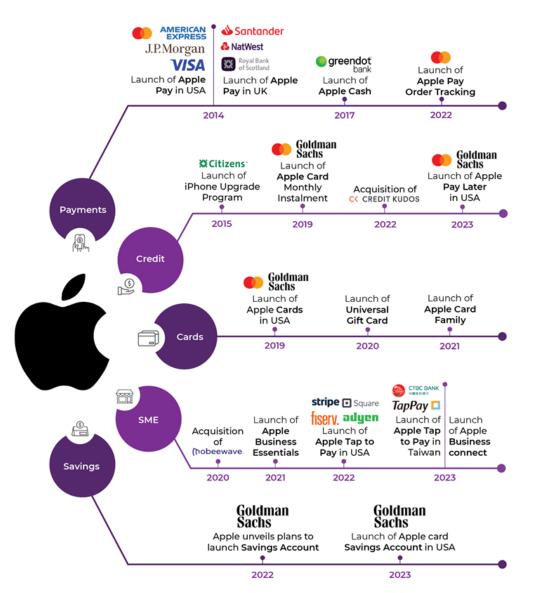
Apple is using its walled-garden approach in financial services as well to keep customers within its ecosystem for all their financial needs while providing hooks to lure new users in to use its existing financial offerings.

Unlocking synergies between a two-sided ecosystem

Apple is leveraging cross-product synergies between its customer-facing and merchant-facing ecosystems through its financial products, promoting the usage of multiple products together to improve customer experience and stickiness.

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The evolution of Apple's financial product offerings



Payments

Apple is strategically enabling mobile payments and digital wallet transactions through Apple Pay since 2014, and in 2017 launched Apple Cash for peer-to-peer payments using iMessage.

Credit

Apple is offering customers the ability to finance their purchases with Apple Card Monthly Installments and Apple Pay Later, providing more flexibility and convenience in payment options.

Cards

Apple is expanding its Card products with the launch of Apple Card and universal Gift Card, offering a range of card and gifting options for customers. Apple Card Family was launched in 2021, allowing multiple users to share a single Apple Card account and build credit together.

Small Business Offerings

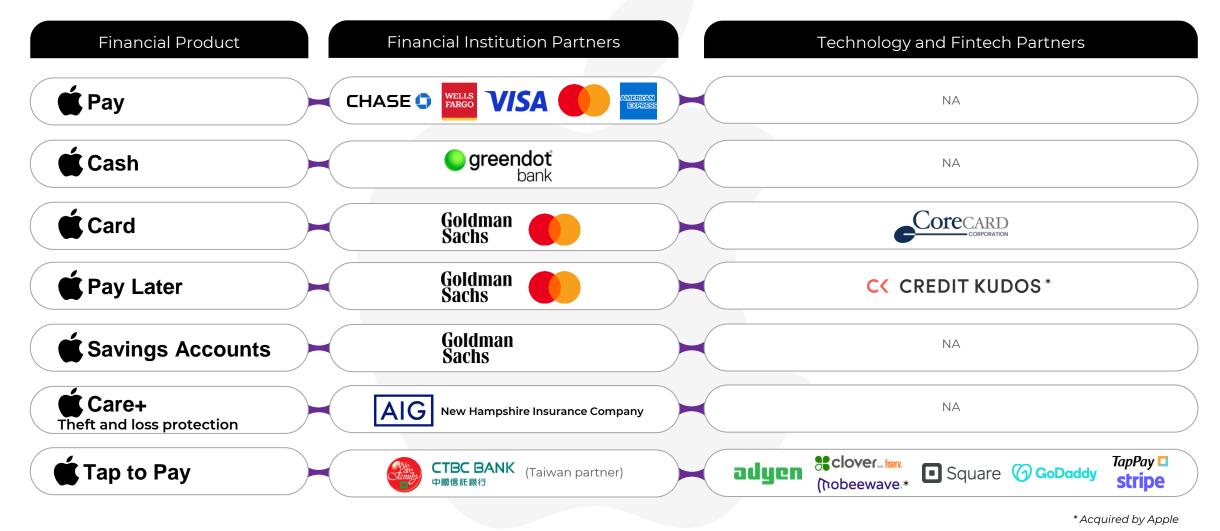
Apple is expanding its presence in small business and merchant payment acceptance with the launch of Tap to Pay in 2021. In addition, Apple has introduced services like Apple Business Essentials (2021) and Apple Business Connect (2023) to further cater to the needs of small businesses.

High-Yield Savings

Apple is using a partnership with Goldman Sachs to promote stickiness among Apple Card users by offering a high-yield savings account that allows users to earn interest on daily cashback rewards.

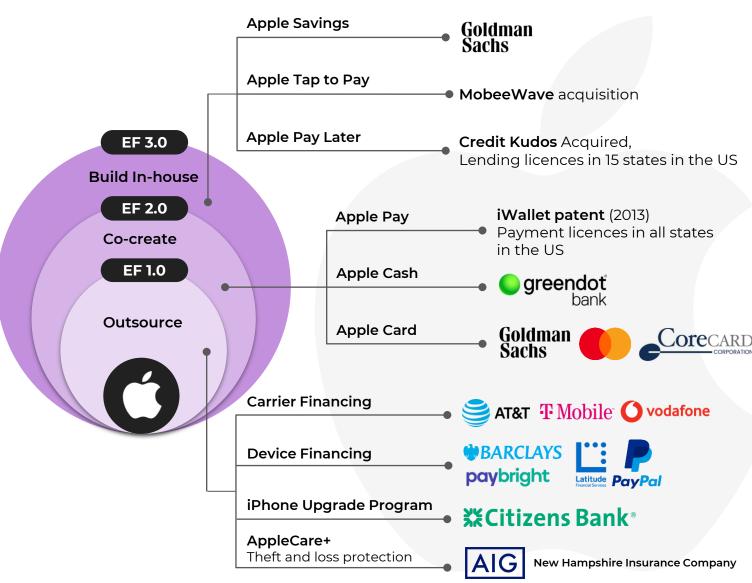
Collaborative partnerships to launch financial products

Apple has taken a collaborative partnership approach with banks, payment schemes, and technology providers. By working together, Apple and its partners have brought new financial products to market more quickly and efficiently, while also providing a seamless and secure experience for customers. The partnership also benefits the banks and payment schemes by providing access to a large and loyal customer base to unlock new revenue streams from fees and interest on loans.



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Apple's growing commitment to embedded finance



The Evolution of Apple's Commitment to Financial Products

Embedded Finance (EF) 1.0

A crush: Financial services to support Apple device purchase

In the early days, Apple outsourced device-financing plans to telephone carriers and financial institutions. Device protection benefits offered to consumers were also outsourced to insurance companies.

Embedded Finance (EF) 2.0

It's complicated: Partnerships & co-creation

From 2014 to 2019, Apple acquired patents and partnered with financial institutions and technology providers to launch products such as Apple Pay and Apple Card.

Embedded Finance (EF) 3.0

Commitment: Acquire licences and firms and build capabilities in-house

Since 2020, Apple has acquired several capability providers and payments/lending licences in the US. They are building financial infrastructure in-house, such as payment processors and fraud detection tools, to reduce reliance on external partners. Apple is growing more committed to financial services, evident from its strategic intent to improve financial products through data collection and ecosystem building. This report has been authored by WhiteSight.

To access the underlying data with further coverage and references, please reach out to us at hello@whitesight.net

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